

Agenda-at-a-Glance

TUESDAY—January 24, 2012

3:00 p.m. to 7:30 p.m.	Registration	Mark Thomas Foyer
7:00 p.m. to 7:30 p.m.	Moderators	Big Sur I
7:30 p.m. to 8:00 p.m.	First Timers	Big Sur II

WEDNESDAY—January 25, 2012

7:00 a.m. to 7:30 a.m.	Moderators	Big Sur I
7:30 a.m. to 8:00 a.m.	First Timers	Big Sur II
7:30 a.m. to 4:30 p.m.	Registration	Mark Thomas Foyer
8:00 a.m. to 5:00 p.m.	Exhibit Viewing	Mark Thomas Foyer

BUSINESS MEETING **Regency I, II, III**

The Business Meeting of the CA State Chapter of NEW: PATHS is open to NEW: PATHS members, conference attendees, speakers and guests

8:00 a.m. **National Anthem**
Geoffrey Williams

Business Meeting

- Board intros
- Minutes from January 26, 2011, Riverside
- Treasurer's report
- National NEW: PATHS
- Q & As

8:45 a.m. **Health Net Fitness Guru**
Andy Padilla, (15-20 minutes—optional)

OPENING SESSION **Regency I, II, III**

9:00 a.m. **Welcome, Basic Housekeeping, County Roll Call**
Sydney Crable, President, CA State Chapter NEW: PATHS

Elliott Robinson, Dept. of Social and Employment Services,
County of Monterey

10:00 a.m. **Opening Keynote**
Dan *Witherell*, Center for Human Services, UC Davis
Extension

Continued...

10:45 a.m. **Directors Panel**
Lee Collins, San Luis Obispo
Kathy Houle, Calaveras
Elliott Robinson, Monterey

NETWORKING LUNCH *Regency Main*

12:00 p.m. **Guest Speaker**
Lee Collins, Dept. of Social Services, County of San Luis Obispo

1:30 p.m. to 3:00 p.m. **Workshops—Session A**

3:00 p.m. to 3:30 p.m. **Break and Exhibit Viewing** *Mark Thomas Foyer*

3:30 p.m. to 5:00 p.m. **Workshops—Session B**

PRESIDENT'S RECEPTION *Regency Main*

6:30 p.m. to 10:30 p.m. **Eligibility Expert Game**

THURSDAY—January 26, 2012

7:30 a.m. to 8:00 a.m. **First Timers** *Big Sur I*

7:30 a.m. to 4:30 p.m. **Registration** *Mark Thomas Foyer*

8:00 a.m. to 5:00 p.m. **Exhibit Viewing** *Mark Thomas Foyer*

8:00 a.m. to 9:30 a.m. **Workshops—Session C**

9:30 a.m. to 10:00 a.m. **Break and Exhibit Viewing** *Mark Thomas Foyer*

10:00 a.m. to 11:30 a.m. **Workshops—Session D**

11:30 a.m. to 1:00 p.m. **Lunch on your own**

1:00 p.m. to 2:30 p.m. **Workshops—Session E**

2:30 p.m. to 3:00 p.m. **Break and Exhibit Viewing** *Mark Thomas Foyer*

3:00 p.m. to 4:30 p.m. **Workshops—Session F**

6:00 p.m. to 10:30 p.m. **Night Out with the Board**
Shuttle to Cannery Row—Pick up/drop off South Entrance, Conference Center

FRIDAY—January 27, 2012

8:00 a.m. to 12:30 p.m. **Exhibit Viewing** *Mark Thomas Foyer*

8:00 a.m. to 9:30 a.m. **Workshops—Session G**

9:30 a.m. to 10:00 a.m. **Break and Exhibit Viewing** *Mark Thomas Foyer*

CLOSING SESSION *Regency IV, V, VI*

10:00 a.m. to 12:00 p.m. **Closing Keynote**
Claudine Wildman, Human Services Dept., County of Santa Cruz

Workshop Room Assignments

WEDNESDAY—January 25, 2012		Session A—1:30 p.m. to 3:00 p.m.
Promoting and Encouraging Client Retention in Medi-Cal and CalFresh— <i>Dan Witherell</i> , Center for Human Services, UC Davis		Windjammer 1-2
Orange County Service Center Experience— <i>Gina Swank</i> and <i>Sherry De Hoog</i> , Orange County		Windjammer 3-4
Mythbusters! AB 1269 Implementation and the Medi-Cal Working Disabled Program— <i>Karla Bell</i> , California Health Incentives Improvement Project (CHIIP)		Big Sur 1
Cutting Costs in Tough Times: QMB, SLMB, QI-1 & LIS— <i>Linda Bylow</i> , Social Service Coordinators (SSC)		Big Sur 2
Retirement Workshop and Market Outlook— <i>Jennifer Kwock-Lau</i> , Ameriprise Financial		Big Sur 3
WEDNESDAY—January 26, 2011		Session B—3:30 p.m. to 5:00 p.m.
CalWORKs and CalFresh - What's New?— <i>Maria Hernandez</i> and <i>Linda Patterson</i> , CA Dept. of Social Services		Windjammer 1-2
Building Respect in the Human Service Workplace— <i>Joy Johnson</i> and <i>Dexter Johnson</i> , Alameda County		Windjammer 3-4
National Integrated Eligibility Trends— <i>Rachel Frey</i> , Deloitte		Big Sur 1
Avoiding Common Errors in the Determination of Challenging MFBU's— <i>Dan Witherell</i> , Center for Human Services, UC Davis		Big Sur 2
Tracking Time-on Aid— <i>Rebecca Carter</i> , Santa Cruz County		Big Sur 3
THURSDAY—January 27, 2011		Session C—8:00 a.m. to 9:30 a.m.
CalWORKs and CalFresh - What's New?— <i>Maria Hernandez</i> and <i>Linda Patterson</i> , CA Dept. of Social Services		Windjammer 1-2
Health Care Reform Update and the Future of Medi-Cal— <i>Cathy Senderling</i> , County Welfare Directors Association and <i>Rene Mollow</i> , Dept. of Health Care Services		Windjammer 3-4
Exploring Self Service Advancements in the Modern Technology Race— <i>Jo Anne Osborn</i> and <i>Pennie Blankenship</i> , CalWIN Consortia		Big Sur 1
Do you Speak Love? Reduce Stress by Speaking Love Languages at Work— <i>Jennifer Celise Reyes</i> , San Bernardino County		Big Sur 2
Web Based Fraud Prevention Training— <i>Randy Fedak</i> , Santa Cruz County		Big Sur 3

THURSDAY—January 26, 2012**Session D—10:00 a.m. to 11:30 a.m.**

Health Care Reform Update and the Future of Medi-Cal— <i>Cathy Senderling</i> , County Welfare Directors Association and <i>Rene Mollow</i> , Dept. of Health Care Services	Windjammer 1-2
C-IV Imaging— <i>Danielle Brown</i> , C-IV Project	Windjammer 3-4
Exemptions and Extenders for CalWORKs and Employment Services— <i>Rebecca Carter</i> , Santa Cruz County	Big Sur 1
Medi-Cal Retention – Save Cost, Keeping Eligible Families Covered— <i>Lucy Ventura-Nunez</i> and <i>Martin Villalvazo</i> , Health Net	Big Sur 2
FNS SNAP Priorities - Program Integrity— <i>Hope Rios</i> , Supplemental Nutrition Assistance Program—Western Regional Office, Food and Nutrition Service	Big Sur 3
National Integrated Eligibility Trends— <i>Rachel Frey</i> , Deloitte	Cypress 3

THURSDAY—January 26, 2012**Session E—1:00 p.m. to 2:30 p.m.**

Screening and Processing Emergency Requests— <i>Dan Witherell</i> , Center for Human Services, UC Davis	Windjammer 1-2
Think Change-Adapt and Thrive, or Fall Behind— <i>Carolyn Ross</i> , Dept. of Human Services, State of Oregon	Windjammer 3-4
True Colors (Personality Assessment), Part 1— <i>Dee Blankenship</i> and <i>Debbie Marez</i> , Sacramento County	Big Sur 1
Orange County Service Center Experience— <i>Gina Swank</i> and <i>Sherry De Hoog</i> , Orange County	Big Sur 2
Health-e-App Public Access and Healthy Families Program Updates— <i>Larry Lucero</i> , Managed Risk Medical Insurance Board (MRMIB)	Big Sur 3

THURSDAY—January 26, 2012**Session F—3:00 p.m. to 4:30 p.m.**

Promoting and Encouraging Client Retention in Medi-Cal and CalFresh— <i>Dan Witherell</i> , Center for Human Services, UC Davis	Windjammer 1-2
Building Respect in the Human Service Workplace— <i>Joy Johnson</i> and <i>Dexter Johnson</i> , Alameda County	Windjammer 3-4
True Colors (Personality Assessment), Part 2— <i>Dee Blankenship</i> and <i>Debbie Marez</i> , Sacramento County	Big Sur 1
CalWIN's Strategy for the Bridge to Health Care Reform— <i>Hali Reyes</i> , <i>Sara Coudert</i> and <i>Jensy Hines</i> , CalWIN Consortia	Big Sur 2
Retirement Workshop and Market Outlook— <i>Jennifer Kwock-Lau</i> , Ameriprise Financial	Big Sur 3

Intrinsic Motivation: Motivation from Within—*Jennifer Celise Reyes*,
San Bernardino County ***Windjammer 1-2***

Promoting and Encouraging Client Retention in Medi-Cal and
CalFresh—*Dan Witherell*, Center for Human Services, UC Davis ***Windjammer 3-4***

Orange County Service Center Experience—*Gina Swank* and
Sherry De Hoog, Orange County ***Big Sur 2***

Retirement Workshop and Market Outlook—*Jennifer Kwock-Lau*,
Ameriprise Financial ***Big Sur 3***

